+Log **TCR-3000**

**Meet the call recording needs of
small-to-medium organization**

UI
Client+Web

SMDR
IP/ RS232

Remote
Assistance

Up to 64 GB
11000 Hours

CA
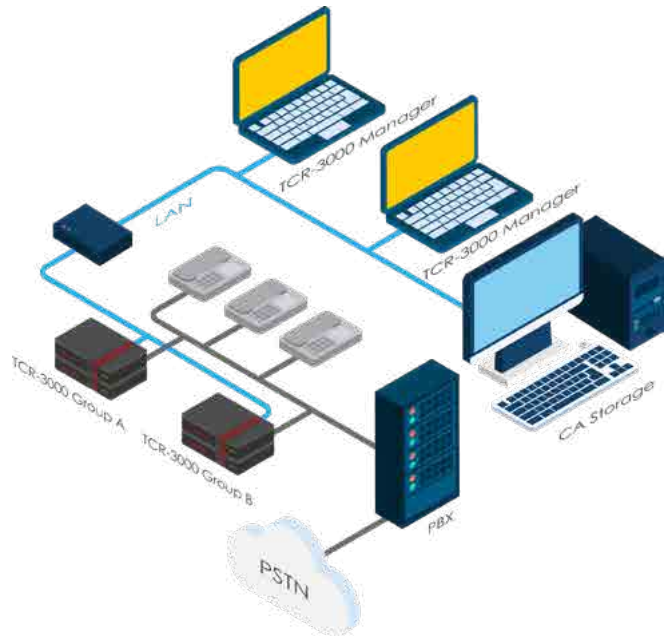Central
Archive

TRA

Group
Management

Stacking
Expansion

S ince recent years, organizations, such as brokerage firms, banks, insurance companies, hotels, restaurants, police stations have been well aware of the importance with the quality of their telephone services. Irrespective of whichever scale, they understand call recorders being able to improve customer services and employee productivities, address security concerns, and comply with legal requirements.

Multisuns Corporation with 30-year experience in call logging industry is offering TCR-3000 that is suitable for use by small-to-medium organizations. Each TCR-3000 supports 8 channels. While associated with TCR-3000 Manager software, as many as needed TCR-3000s are grouped and act as a medium channel density calling solution.

MULTISUNS ®
www.multisuns.com

Features

- **Fast Digitization and High Compression**: CPU and DSP built-in

- **UI**: Desktop and web-based

- **Audio Inputs**: Direct connection with analog phone line, or handset of digital/IP phone

- **Channels**: 8, expandable to a hundred or more by grouping several units

- **Voice Announcements**: Auto playable or telephone owner's controlled playback (optional)

- **Remote Maintenance**: Configuration and troubleshooting are remotely accessible.

- **Call Records and Audios**: Besides using memory card, they can be centralized in remote storage device.

- **Multisuns EULS-CA Integration**: TCR-3000 CA can integrate with EULS-CA .

- **Audio File Safety**: Digitalized audios can be AES 256bit encrypted.

- **Search Criteria and Conditions**: Date-time, Machine ID, username, extension, call duration, inbound/outbound, department, and ….

- **Broken Line**: Auto detection and email alerts

- **AGC/AVC**: User-adjustable

- **Firmware Upgrade**: Quick and easy

- **Record Triggers**: Hook, VOX, DTMF, API, Schedule

- **Tagger**: Telephone owners can add "Importance" or "Save" tag during recording.

- **User Access Controls**: Users and user-groups, and privileges are user-programmable.

- **Integration with PBX thru SMDR**: Many PBXs supported.

- **Error Alert**: By email or via customized GUI

- **Ring-no-answer Calls**: ALL or only having Caller ID

- **Group Settings**: Export and import, and cross-computer copy and paste

- **Date-Time Sync**: SNTP support

- **TCR-3000 and TCR-3000 Manager Diagram**:

Specifications	
Channels	8 channels
Sizes	210 x 148 x 33 mm （ without rubber foot ）
Power Input	DC 12V
Network	10/100/1000 Ethernet RJ-45
Protocol	IGMP、ARP、ICMP、TCP、UDP、DHCP、DNS、SNTP、SMTP、HTTP
Encoding Format	MSGSM / MSGSM AES
Caller ID	DTMF、Bellcore FSK、ITU-V.23、Japan NTT
Storage	SD / SDHC / SDXC UHS-I Max 64G (11,000 Hours)
TCR-3000 Manager	Windows 2000、Windows XP、Windows Vista、Windows 7、Windows 8、Windows 10